

## What is the MHRA?

The **Medicines and Healthcare products Regulatory Agency (MHRA)** is the UK government agency which aims to protect the public's health. It does this by making sure medicines and medical devices work and are acceptably safe. When any possible problem is found, the MHRA takes prompt action to protect the public and reduce risk.



**Medicines & Healthcare products  
Regulatory Agency**

For more information about the MHRA:

Visit: [gov.uk/mhra](http://gov.uk/mhra)

Email: [info@mhra.gsi.gov.uk](mailto:info@mhra.gsi.gov.uk)

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## A side effect to your medicine?

If you have a symptom which you think may be a side effect of your medicine:

1. **Check the patient information leaflet** supplied with the medicine. This lists the known side effects, and advises you what to do.
2. **Ask your doctor, pharmacist or nurse for advice.**
3. **You can report the side effect yourself via the Yellow Card Scheme**, especially if it is not mentioned in the patient information leaflet.

**Always talk to your doctor, pharmacist or nurse if you have any symptom that worries you.**



## How do I report a suspected side effect?

There are three main ways to report to the Yellow Card Scheme

- ◆ the easiest way to report is **online** at: [mhra.gov.uk/yellowcard](http://mhra.gov.uk/yellowcard)
- ◆ the free **Yellow Card mobile app** from [iTunes Yellow Card](#) or [PlayStore Yellow Card](#) for iOS or Android devices
- ◆ **Ask your doctor or pharmacist for a patient Yellow Card paper form** which you can post to FREEPOST YELLOW CARD

You can report suspected side effects of any medicine, vaccine, herbal remedy, whether it was prescribed by your doctor, bought without a prescription or obtained online. Alternatively, you can call the **Yellow Card Information Service freephone on 0808 100 3352**

## What happens to Yellow Card reports?

The MHRA (see overleaf) collects Yellow Card reports from all people taking medicines, parents and carers, including from all healthcare professionals. These reports are used to identify side effects and other problems which might not have been known about before.

If a new information is found, the MHRA will review the way that the medicine can be used, and the warnings that are given to people taking or using it.

**The information you provide will be kept safe, secure and confidential.** No details that could identify you will be passed on without your permission.

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